



Where it all comes together

iVvy Holdings Pty Ltd
ACN 138 782 206
(Company)

iVvy Sub Processors

Effective Date: 29 July 2026

1 PURPOSE

iVvy uses the third-party entities listed below (each, a “Sub Processor”) to process Customer Data on behalf of iVvy (i.e the “Data Processor”) Customers (i.e. the “Data Controller”) in accordance with agreements between all parties.

Sub Processor	Purpose of Processing	Categories of Customer Data	Security Measures
Amazon Web Services	Cloud hosting provider.	Customer personal data, created by the customer and stored in AWS cloud products.	https://aws.amazon.com/compliance/programs/
HubSpot	Marketing and support tickets.	May contain PII data (name, email) for the purpose of iVvy marketing and providing customer support. HubSpot does not have access to customer data stored in AWS.	https://trust.hubspot.com/
Userpilot	Product analytics, feedback, and guides.	May contain PII data (name, email) for the purpose of capturing analytics to improve the product. Userpilot does not have access to customer data stored in AWS.	https://trust.userpilot.com/
Google Cloud	Google APIs for Maps, Analytics & Captchas.	No personal data. Google APIs are used to provide interactive Maps, Analytics for tracking product usage, and Captchas for bot detection. No customer data is stored on Google Cloud.	https://cloud.google.com/compliance
Microsoft 365	Internal business operations platform.	Customer personal data. Microsoft 365 is used internally at iVvy for managing	https://learn.microsoft.com/en-us/compliance/

		business operations which might include securely sharing customer data with authorised entities.	
Slack	Internal communications platform	Not personal data. Slack does not have access to or store any customer data. Slack is used internally for team communications and security alerts.	https://slack.com/intl/en-au/trust
Teamwork	Project management platform.	May contain PII data (name, email) for the purpose of delivering contracted projects. Teamwork is used to manage the delivery of contracted projects to the Customer. Teamwork does not have access to customer data stored in AWS.	https://www.teamwork.com/security/
Fathom	Customer meetings notetaker.	Records & summarises meetings with the Customer that may include anything shared during the meeting. Fathom does not have access to customer data stored in AWS.	https://trust.fathom.video/
Cloudflare	Denial of service protection on the iVvy marketplace.	No customer data. Cloudflare is used to protect the public iVvy marketplace from DOS attacks and other malicious actors.	https://www.cloudflare.com/en-gb/trust-hub/
Claude AI	Data analysis.	Claude connects to iVvy's internal business systems (HubSpot, Userpilot,	https://trust.anthropic.com/

		and Teamwork) which may contain the categories of data described for those systems (above). Claude AI does not have access to customer data stored in AWS.	
Payrix	iVvy payment gateway provider (optional).	Contains PII and financial data required to process credit card transactions as part of the “iVvy Pay” solution for customers. Payrix does not have access to any customer data.	Payrix’s PCI DSS AOC
PayPal	iVvy payment gateway provider (optional).	Contains PII and financial data required to process credit card transactions for ticketed events. PayPal does not have access to any customer data.	PayPal's PCI DSS AOC
SecurePay	iVvy payment gateway provider (optional).	Contains PII and financial data required to process credit card transactions for events. SecurePay does not have access to any customer data.	SecurePay's PCI DSS AOC
Workato	Enterprise service bus for specific integrations (optional).	Workato is used to connect iVvy to specific external systems and requires approval by the customer. Processes PII and other data relevant	https://docs.workato.com/en/security/security-compliance.html

		for the specific integration.	
Hivr AI	AI powered event proposals (optional).	Hivr AI is used to process emails to generate new leads and event proposals. Hivr contains PII data necessary to manage leads and event proposals on the iVvy platform.	https://www.hivr.ai/privacy-policy
Heroku	Cloud hosting for iVvy's status page (optional).	Contains PII data (name, email) used to send email notifications on status page updates. Heroku does not store any customer data.	https://www.heroku.com/compliance/
Mailgun	Email provider for iVvy's status page (optional).	Mailgun is only used to send iVvy status page update emails to subscribers. Mailgun does not store any customer data.	https://www.mailgun.com/security/